

EXCEPTIONAL INSTALLATION QUALITY CHECKLIST



PRE-INSTALLATION

- Verify panel placement
- Verify placement of all new equipment
- Verify all existing equipment
- Disclose translator location
- Transformer location _____

INSTALLATION

- Program all new/existing equipment
- Test all new/existing equipment
- Program monthly test signal
- Change batteries in existing equipment

CUSTOMER COMMITMENT

My technician went over the quality checklist and the importance of using my system every day!

POST-INSTALLATION

- All work areas left clean
- Demonstrate how to change batteries
- Demonstrate how to use panel, including:
 - Change Master Code
 - Duress Code
 - Test System
- Leave packet, stickers, and customer user guide
- Place sign in yard

NORTHSTAR CONNECT APP

- Download NorthStar Connect app
 - Validate email address
 - Set up notifications
 - Set up Geo-Fencing
 - Log in and test app

NORTHSTAR®

NORTHSTAR CONNECT APP

OBTAINING A USERNAME & PASSWORD

- 1) Open up the email account you provided to NorthStar Home.
- 2) You will receive a Welcome Email from NorthStar Connect. If you do not see email, try looking in your junk mail folder. If you are still unable to find it, notify your technician.
- 3) The Welcome Email will have your Username and a link to set up a temporary password. Click link and follow the steps to create the temporary password.
- 4) If you would like to receive alarm notifications to your email address, click the Email Validation link.
- 5) Please write your Username, Validation Key, and Password below.
- 6) When all of the above steps have been completed, please give this sheet to your technician and he will configure your account.

USERNAME _____

VALIDATION KEY _____

PASSWORD _____

Did your technician provide exceptional service?
Let us know about it! Submit an online review at:

northstarhome.com/review

Include the name of your technician in your review
and NorthStar will reward them accordingly.

TECHNICIAN NAME _____



northstarhome



northstaralarm



northstarhome

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Monitoring Station 800.932.3822

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